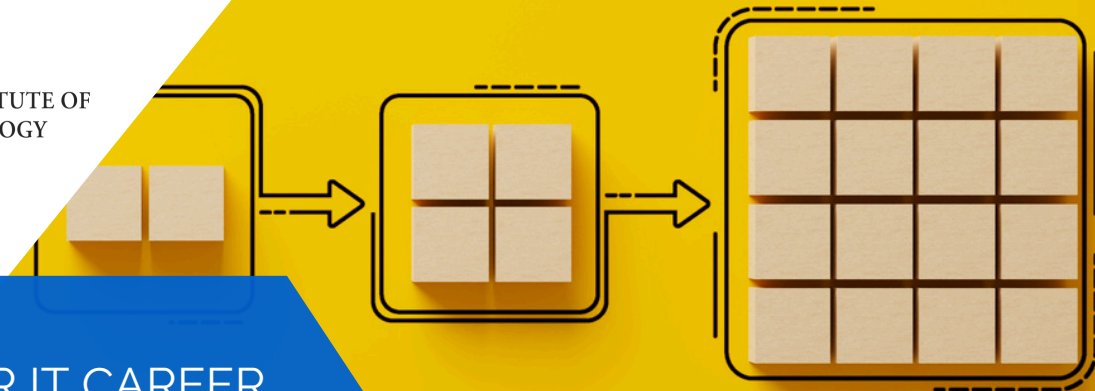




CIAT

CALIFORNIA INSTITUTE OF APPLIED TECHNOLOGY



KICKSTART YOUR IT CAREER GET CERTIFIED

Certificate in Workflow Deployment

Program Overview

Accelerate your career in IT service management with our comprehensive Certificate in Workflow Deployment program. This program will equip you with the essential skills needed to become a proficient ServiceNow administrator, developer, and performance analyst. Upon completion, you'll be prepared to pursue up to two industry-recognized certifications, demonstrating to employers your expertise in ServiceNow technologies. With CIAT's stackable courses, all Certificate-level courses count towards your completion of an Associate or Bachelor's degree.



4 Courses



2 Industry Certifications



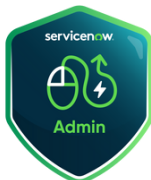
16 Credits

Certifications

Earn up to 2 industry certifications along the way!

Earn your IT industry certifications *while* earning your degree, and graduate career-ready:

- ✓ **Complimentary exam vouchers**
- ✓ **Unlimited exam attempts***
- ✓ **Test preparation software**



Entry Requirements:

Prior industry experience needed: 2 years in the IT field.

Prior industry certifications recommended: N/A

CIAT Virtual Classroom



Personalized Learning

Small class sizes led by industry experts for a hands-on personalized learning experience



Accelerated, Immersive Online Courses

Accelerated 5-week live immersive classes keep you focused on learning one topic at a time.



Real-World Career Preparation

Classes are designed to boost your technical confidence and ensure you graduate career-ready.



We have high standards and we believe you should too. CIAT has proudly earned accreditation from the Accrediting Council for Continuing Education & Training (ACCET) listed by the U.S. Department of Education as a nationally recognized accrediting agency.

Contact Us



(877) 559-3621



ciat.edu



info@ciat.edu



First Step To A New Career

When advancing in your career development, CIAT is committed to assisting you every step of the way. Our Career Services team prioritizes your professional and personal growth, working with students to secure employment opportunities across various industries and with different recruiters. Whether you're starting your education and career journey, considering a career shift, already employed, or transitioning from military service, our Career Advisors are dedicated to providing you with the necessary tools for success.

Our Career Services Team



Who We Are

We are a team of dedicated professionals with extensive experience in career advising and development.



Why We're Different

We offer personalized career support designed to meet your unique needs. We prioritize relationship-building and offer ongoing support at every stage of your career journey.



How We Help

We offer a wide range of services including resume writing, interview preparation, career exploration, and more.



Our Goal

To empower our students for lifelong career success by providing comprehensive support and resources for their professional development.

Financial Aid Options

Federal Grants & Loans*

- FAFSA

Military Benefits

- Post 9/11 GI Bill® Benefits*
- Yellow Ribbon Program
- Active Duty Tuition Assistance
- Military Spouse Funding (MyCAA)
- Vocational Rehab & Employment

Private Loans

- Sallie Mae
- Flexible monthly payment plans

Scholarships

- ServiceNow Scholarship: \$5,600

*This scholarship will be provided to all students enrolled in the Certificate in Workflow Deployment program to build awareness around our academic partnership with ServiceNow. This scholarship will be provided to all students, regardless of funding source.

TUITION: \$10,560 - \$5,600* = \$5,160

• GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government website at <https://www.benefits.va.gov/gibill>. CIAT is approved to offer VA benefits. *Financial aid is available for those who qualify. *Students are encouraged to take certification exams while actively enrolled in their Certificate or Degree program. Unlimited certification exam attempts expire 180 days after graduation. Select exams are not eligible for unlimited retakes - see certification exam policy for details. Certifications or courses may change to address industry trends or improve quality.



Degree



Certifications



Student Success

The 3 Steps to Student Success:

Employers hiring for IT positions today demand more than a degree, they expect candidates to come with resumes stacked with industry certifications. Getting certified helps you stay ahead of your competition, position yourself for higher salaries, and demonstrate to your employer that you have the skills needed for the job. At CIAT, we do everything we can to help you get certified, which includes extending our one-of-a-kind unlimited certification policy to all eligible, active students.

1

Coursework

Learn from industry-certified instructors through live classes and hands-on labs. Build your technical skills and conquer the technical concepts before you prepare for the exam.

Study for Certification Exam

Our most successful students study several hours each week on top of their coursework to prepare for certification exams. CIAT provides complimentary 4 day bootcamps during term breaks, practice exam software, workshops, and live test prep tutoring for all students.

2

3

Pass Certification Exam

Once you reach 90% or higher on two practice exams, you are ready to take the exam. You will receive a voucher from CIAT, schedule your exam, and report your results to CIAT. If you fail your exam, CIAT offers an unlimited certification exam policy to all eligible students for up to 180 days after graduation to take the exam as many times as needed in order to pass.

**Most exams in the CIAT curriculum are included in our unique Unlimited Certification Exam Policy. A few exclusions do apply.*



Why Earn Industry Certifications?

Employers hiring for IT positions today demand more than a degree, they expect candidates to come with resumes stacked with industry certifications. Getting certified helps you:

- Enhance your resume
- Be more competitive in the job market
- Earn higher salaries
- Demonstrate your skills and value to your employer



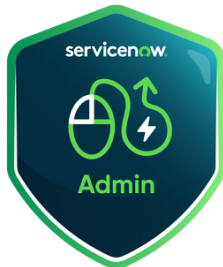
The CIAT Approach:

Industry certification exams are difficult exams, and many students do not pass on their first attempt. To help student success rates, we encourage all students to study several hours each week on top of their courses and take advantage of CIAT's complimentary support and unlimited number of exam vouchers. CIAT offers:

- Certification workshops
- Complimentary 4 day bootcamps during term breaks
- Live test prep tutoring
- Practice exam software
- Unlimited certification exam policy

Industry Certifications:

Certificate in Workflow Deployment



CERTIFICATE IN WORKFLOW DEPLOYMENT (CIWD)

PROGRAM ID	#CIWD	
LENGTH	20 weeks	
CREDITS	16 Credits (120 Lab Hours; 180 Lecture Hours)	
ID	CLASS	CREDITS
SN200	Introduction to ServiceNow	4
SN201	ServiceNow Administration	4
SN202	ServiceNow Scripting	4
SN203	ServiceNow Application Development	4

Graduation requirements:

- 80% or higher cumulative attendance
- 2.0 or higher cumulative GPA